



Secteur : *Travel & Leisure*

Effectif : 70,156

Criteria 7: The COP describes effective management systems to integrate the labour principles.

Description and implementation process:

Internal awareness-raising and training on the labour principles for management and employees.

Air France-KLM is aware of its responsibilities to ensure health and safety at work, as well as maintaining quality of work life for all employees. Being vigilant and taking action are now more of a priority than ever. To place accident prevention and a culture of risk prevention at the heart of its business, the Group is taking action in several areas:

1. Integrating occupational safety criteria into project management and in the development of ergonomic procedures;
2. Involving field managers and staff to identify potentially hazardous situations and to encourage preventive action;
3. Developing feedback systems to report on incidents and share best practices;
4. Building awareness and providing information on occupational health risks and their prevention, through dedicated conferences and forums;
5. Maintaining skills by offering risk prevention training, updated on a regular basis to keep up with changes in regulations and tools available, as well as taking into account change and the emergence of new risks.

Links to reference documents / Links for more information:

Link to the CSR Report 2014 and Registration document 2014: [Click here](#).



#sidièse

Sector: Media

Employees: 25

Criteria 7: The COP describes effective management systems to integrate the labour principles.

Description and implementation process:

Well-being programme: a company representative is responsible for the well-being of the staff as a whole.

This representative acts as a spokesperson on an informal basis on behalf of each employee and suggests solutions to a range of internal concerns.

Challenges encountered and response(s) provided:

This representative left the company to work with the NGO Sea Shepherd and had to be replaced. Given his skills, a void has been left which has taken time to fill.

Impact and results:

A space for rest has been made available in the agency.

A coaching programme for directors has been implemented to reduce areas of conflict between managers.

July 2014 saw the opening of a new space that includes a fully equipped kitchen and shower area.

Links to reference documents / Links for more information:

Link to presentation of Sidièse commitments: [Click here](#).